

For Immediate Release

Dah Sing Bank Statement on Fraudulent / Unauthorised Posts

(Hong Kong, 8 May 2026) – Dah Sing Bank, Limited (the "Bank") has become aware today that a Facebook page named "The Wise Wallet" (the "**Page**") has published various posts falsely alleging that the Bank is offering certain personal loan promotions (the "**fraudulent / unauthorised posts**"). Customers and members of the public are invited to click for more information as directed by the said posts.

The Bank hereby confirms and clarifies that the Bank and/or its subsidiaries did not authorise, create or publish any of the fraudulent / unauthorised posts, and the Bank and/or its subsidiaries have no connection with the Page. The Bank and its subsidiaries shall not be responsible for any loss or damage caused by or in connection with the fraudulent / unauthorised posts and/or the Page.

Customers and members of the public are advised to pay attention to the verification badge (a blue tick next to the name of our Facebook page) and the official web link in the account profile ("About" page) to confirm the genuine identity of the Facebook page owner. They should always check the URL, and look for the secure padlock icon in the address bar before entering any personal and/or financial information and/or login credentials or conduct any transaction. They should never provide any personal and/or financial information and/or login credentials to, conduct any transaction via, or follow any instructions from any suspicious social media page, account or website.

Customers and the public should note that the Bank will only communicate all of its promotions and information in relation to its products and services through its official channels. The Bank's official website is at www.dahsing.com.

The Bank has reported the case to the Hong Kong Monetary Authority and the Hong Kong Police Force. Any customer or member of the public who has provided login credentials and/or personal/financial information or conducted any transaction via the fraudulent / unauthorised posts / Page or channel(s) as specified in the fraudulent / unauthorised posts should promptly call the Bank's Security Alert Hotline on 2828 8159 for assistance, as well as report the case at the nearest police station, or contact the Anti-Deception Coordination Centre of the Hong Kong Police Force for assistance by calling the 24-hour "Anti-Scam Helpline 18222".

Overseas customers and members of the public who have fallen victim to the scam are advised to immediately report the case to any local police station or contact the local anti-scam hotline (if available) for assistance.

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About Dah Sing Bank

Dah Sing Bank, Limited (the "Bank") is a wholly-owned subsidiary of Dah Sing Banking Group, Limited (HKG:2356). Founded in Hong Kong over 75 years ago, the Bank has been providing quality banking products and services to its customers with a vision to be "The Local Bank with a Personal Touch". Over the years, the Bank has been rigorous in delivering on its brand tagline to grow with its customers in Hong Kong, the Greater Bay Area and beyond – "Together We Progress and Prosper". Building on our experience and solid foundation in the industry, our scope of professional services now spans retail banking, private banking, business and commercial banking. Meanwhile, the Bank is also making significant investments in its digital banking capabilities to stay abreast with smart banking developments in Hong Kong and to support financial inclusion at large.

In addition to its Hong Kong banking operations, the Bank has wholly-owned subsidiaries including Dah Sing Bank (China) Limited, Banco Comercial de Macau, S.A., and OK Finance Limited. It is also a strategic shareholder of Bank of Chongqing with a shareholding of about 13%. Dah Sing Bank and its subsidiaries now have 62 operating locations in Hong Kong, Macau and Chinese Mainland.