

Terms and Conditions of Dah Sing MyAuto Credit Card

Appointment of Chip Card / Magnetic Strip Card Services Provider:

Goldpac Datacard Solutions Company Limited ("Goldpac") which is located in the Mainland China is our chip card / magnetic strip card embossing and credit card personalization services provider. It is always the policy of Dah Sing Bank, Limited ("Bank") to fully comply with the data protection principles and relevant provisions of the Personal Data (Privacy) Ordinance (Cap. 486) in respect of the disclosure or transfer of any personal data. Goldpac will also apply stringent controls to safeguard the confidentiality and security of your data during the chip card / magnetic strip card embossing and personalization process. Your personal data may also be disclosed or provided to any person to whom the Bank or Goldpac is under an obligation to make disclosure under any applicable laws or regulations, or under and for the purposes of any guidelines issued by competent regulator(s) or other authorities (including but not limited to government departments, judiciary or tax authority(ies)).

Aug 2023

Key Facts Statement of Credit Card:

<u>Interest Rates and Finance Charges</u>
APR* for Retail Purchase: 34.46% when you open your account and it will be reviewed from time to time. The Bank will not charge you finance charges if you pay your balance in full by the due date each month. Otherwise, finance charges will be charged on (i) the unpaid balance from the date of the previous statement on a daily basis; and (ii) the amount of all new transactions from the respective transaction dates, until payment in full.
APR* for Cash Advance: 35.81% when you open your account and it will be reviewed from time to time. Finance charges will be charged on the amount of cash advance from the date of the transaction on a daily basis until payment in full.
Delinquent APR*: 34.46% (Retail Purchase) & 35.81% (Cash Advance / "Smart Choice" Balance Transfer Program and / or Cash Conversion Plan) if there are 2 or more delinquent records in your account in the past 12 consecutive months, the above finance charges rate will be assessed.
Interest Free Repayment Period: Up to 60 days
Minimum Payment: (i) If the Monthly Statement Balance is HKD / RMB200 or above, the minimum payment will be the total amount of bank service fees and financial charges plus 1% of total outstanding balance of transactions or HKD / RMB200 (whichever is higher); or (ii) if the Monthly Statement Balance is less than HKD / RMB200, the minimum payment will be the Monthly Statement Balance.

Fees

Annual Fee:
HKD1,800 for Platinum Card (HKD900 for each supplementary Card)

Cash Advance Handling Fee: Not applicable

Fees relating to Foreign Currency Transaction

Transaction Fee for Foreign Currency Transaction: 1.95% on the transaction amount in foreign currency made outside of Hong Kong or in Hong Kong

Transaction Fee for Cross-border Transaction: (Applicable to Settling Foreign Currency Transaction in Hong Kong Dollars) 1% on the transaction amount in Hong Kong dollars made outside of Hong Kong or at any merchants not registered in Hong Kong

Fee related to Settling Foreign Currency Transaction in Hong Kong Dollars: Customers may sometimes be offered the option to settle foreign currency transactions in Hong Kong dollars at the point of sale overseas. Such option is a direct arrangement offered by the overseas merchants and not the card issuer. Customers are reminded to ask the merchants for the foreign currency exchange rates and the percentage of handling fees (a transaction fee for cross-border transaction of 1% on the transaction amount will be charged by Visa / MasterCard and debited to your credit card account) to be applied before the transactions are entered into since settling foreign currency transactions in Hong Kong dollars may involve a cost higher than the foreign currency transaction handling fee.

Late Payment Fee: HKD / RMB300 or an amount equivalent to the minimum payment stated on the monthly statement (whichever is lower)

Over-the-limit Fee: HKD / RMB200 each time (Each card account will be charged maximum once per statement cycle)

Returned Items (Cheque or Direct Debit Authorization): Not Applicable

Paper Statement Fee: If customers receive one or more paper statement(s) in the period of January to June or July to December every year, the Bank will charge HKD30 for the paper statement(s) posted during the period and the charge will be levied in July or January next year respectively.

The following customers will be exempted:

- (1) Seniors (aged 65 or above), or
- (2) Customers who receive welfare allowances or allowances from Social Welfare Department (supporting documents required), or
- (3) Recipients of the Government's Disability Allowance (supporting documents required), or
- (4) Low-income group customers, with individual monthly income below HKD7,300 or household monthly income below HKD11,500 (supporting documents required)

Eligible customers (1) will be exempted automatically. Eligible customer (2) – (4) have to apply for fee waiver with the Bank.

If there are 2 or more delinquent records in the past 12 consecutive months, the "Instant Cash Reward", "Cash Rebate", "Bonus Point" and "Mileage Reward" will be suspended until the repayment records resume to normal, which means there is only 1 or no delinquent record in the past 12 consecutive months.

*APR = Annualised Percentage Rate. According to the guideline of the Code of Banking Practice, APR is calculated based on the Net Present Value method.

Illustrative example

Assumptions:

- Outstanding Balance = HKD20,000
- Interest Rate = 30% p.a.
- No new transaction
- No annual fee and other fees
- Repayments are due on the 26th day after the statement date, and it is assumed that repayments are made on or before the due date

If you make no additional charges using this card and each month you pay...	You will pay off the outstanding balance of HKD20,000 in about...	and you will end up paying an estimated total of...
Only the minimum payment	26 years	HKD67,537
HKD849	3 years	HKD30,565 (Savings = HKD36,972)

To calculate the above information applicable to your specific case, please use our online calculator accessible from our website at [<https://www.dahsing.com/pws/ccard-payment-calculator/?lang=en-US>]

General Terms and Conditions:

1. Foreign currency transactions and cross-border transactions in Hong Kong dollars include transactions in Hong Kong dollars or in foreign currencies made outside of Hong Kong, transactions in foreign currencies made in Hong Kong and transactions at any merchant not registered in Hong Kong. Please refer to "List of Service Charges for Dah Sing Credit Card / Private Label Card" for the relevant charges.
2. If the participating merchant closes its business, the relevant promotional offers contained herein will be terminated immediately.
3. All pictures, product prices and product information are for reference only, please contact the relevant participating merchants directly for details.
4. These Terms and Conditions shall form part of the agreement governing the use of Dah Sing Bank Limited (the "**Bank**") Credit Card (the "**Agreement**") and shall be construed accordingly. In case of any conflict between these Terms and Conditions and the Agreement, these Terms and Conditions shall prevail.
5. The Bank reserves the right to amend these Terms and Conditions and amend, cancel or suspend the offers herein at any time without prior notice. All matters and disputes will be subject to the final decision of the Bank.
6. These Terms and Conditions shall be governed by and construed in accordance with the laws of Hong Kong. Any dispute arising under these Terms and Conditions shall be subject to the non-exclusive jurisdiction of the courts of Hong Kong.
7. A person who is not a party to these Terms and Conditions may not enforce any of their provisions under the Contracts (Rights of Third Parties) Ordinance (Cap 623 of the Laws of Hong Kong).
8. In case of any discrepancy between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.

Terms and Conditions of "Bonus Point Reward Scheme":

9. Dah Sing MyAuto Credit Card ("**Eligible Card**") Bonus Point Reward Scheme ("**Bonus Point Reward Scheme**"):
 - a. The Bonus Point Reward Scheme is applicable to Principal Card cardholders and Supplementary Card cardholders of the Eligible Card (each, "**Cardholders**") issued by the Bank. Basic Bonus Points (as defined in clause 9b) earned for each Principal Card of the Eligible Card ("**Principal Eligible Card**") and Supplementary Card of the Eligible Card ("**Supplementary Eligible Card**") will be calculated separately and credited to the relevant Eligible Card accounts respectively.
 - b. For every HKD1 a Cardholder spends with his/her Eligible Card on Eligible Spending (as defined in clause 9c), the Cardholder will earn 1 Bonus Point ("**Basic Bonus Point**").
 - c. The Bonus Point Reward Scheme is only applicable to the transaction amount of retail purchase and Octopus Automatic Add Value Service ("AAVS") amounts ("**Eligible Spending**"); but excluding the following transactions, including but not limited to cash advances, autopay, "Happy Installment" payments, "Cash-in Plan" payments, branch cash-in payments, "Smart

Choice" Balance Transfer Program, Cash Conversion Plan, Stocks Investment Savings Plans payments, "PayEasy" Bill Payment amounts, "JET Payment" amounts, tax payments, interest-free monthly installments, cheque payments (if applicable), bank handling fees (including but not limited to annual fees, financial charges, late fees and cash advance handling fees, etc.), casino transactions and unposted / cancelled / refunded / unauthorized / chargeback transactions. The Bank reserves the final decision on whether a transaction is eligible to be Eligible Spending.

- d. The Basic Bonus Points earned in each statement cycle will be credited to the Cardholders' relevant Eligible Card account in the next statement cycle.

Terms and Conditions of "Up to 20X Bonus Points of Designated Driving Spending Promotion" ("Extra Bonus Point Promotion"):

10. The promotion period of the Extra Bonus Point Promotion is from 29 Dec 2023 to 31 Dec 2024 (both dates inclusive) ("**Extra Bonus Point Promotion Period**").
11. Extra Bonus Points (as defined in clause 12) earned by Supplementary Eligible Card(s) will be credited towards the Principal Eligible Card account.
12. Cardholders can enjoy the relevant extra bonus points ("**Extra Bonus Points**"; **together with Basic Bonus Points, "Bonus Points"**) by accumulating the designated Eligible Spending per calendar month ("**Monthly Spending Requirement**") with his/her Eligible Card during the Extra Bonus Point Promotion Period, the details of which are set out below:

Designated Categories of Eligible Spending	Bonus Points Awarded	Monthly Spending Requirement	Maximum Extra Bonus Points to be Awarded per Month*
Payment of toll with "HKeToll" Free-Flow Tolling Service	HKD1 = 20 Bonus Points (Including Basic Bonus Points and 19X Extra Bonus Points)	HKD1,000	25,000 Extra Bonus Points
Car-related Services (including Car Purchase, Hourly Parking [^] , Car Wash, Car Beauty, Car Repair, Auto Parts, Car Maintenance, Towing Service Electric Vehicle and Charging Spending at Gas Stations)	HKD1 = 8 Bonus Points (Including Basic Bonus Points and 7X Extra Bonus Points)	HKD5,000	50,000 Extra Bonus Points

* The Principal Eligible Card and Supplementary Eligible Card will share the maximum Extra Bonus Points that can be awarded per month.

^ Only applicable to single hourly parking fee transaction of HKD500 or below.

13. The Extra Bonus Point Promotion is not applicable to "Autotoll" Automatic Top-Up Service transactions.
14. The Bank will determine the eligibility of transactions based on the merchant code or transaction category as defined from time to time by the Bank or card associations. The Bank shall not be liable to determine the eligibility of any transactions before they are made by the Cardholders. The Bank reserves the right to final decision for determining the eligibility of transactions.
15. The Monthly Spending Requirement is determined by the post date of the Eligible Spending transactions. The Extra Bonus Points earned in each calendar month will be credited to the Cardholders' Principal Eligible Card account in the next calendar month.

Additional Terms and Conditions of Bonus Point Reward Scheme and Extra Bonus Point Promotion:

16. The respective Bonus Points awarded will be deducted if the corresponding transaction is shown as cancelled or refunded on the monthly statement.
17. The Bank will determine the eligibility of Cardholders for the Bonus Points based on the Cardholders' transaction records held with the Bank. The relevant transaction must be posted in order to receive the relevant Bonus Points.
18. Cardholders are required to keep all relevant original sales slips and transaction records. In case of any disputes, the Bank reserves the right to request Cardholders to submit the relevant original sales slips and / or other supporting documents for inspection. All original sales slips and/or other supporting documents submitted to the Bank will not be returned.
19. All the relevant Eligible Card accounts must be valid and in good credit standing during the period from the transaction date to the date when the relevant Bonus Points are to be credited in order to enjoy the relevant Bonus Points.

General Terms and Conditions of "Welcome Offer" ("Welcome Offer"):

20. The promotion period of the Welcome Offer is from 29 Dec 2023 to 31 Dec 2024 (both dates inclusive) ("**Welcome Offer Promotion Period**").
21. Welcome Offer is only applicable to new Principal Card applicant who successfully applies for an Eligible Card within the Welcome Offer Promotion Period (**i.e. those who did not hold any Principal Card or Supplementary Card of any card type issued by the Bank in the 12 months prior to the submission date for Eligible Card application**) ("**Eligible New Cardholder**"). Each Eligible New Cardholder can only apply for one Eligible Card and is entitled to the Welcome Offer once only. If an Eligible New Cardholder applies for more than one Eligible Card, he / she can only enjoy the relevant Welcome Offer ONCE (according to the first approved Eligible Card) regardless of the number of Eligible Card applied for.

22. Eligible New Cardholder shall be entitled to one of the following gifts as the Welcome Offer upon accumulating the designated amount of the Welcome Offer Eligible Spending (as defined in clause 23) by using the Eligible Card within the first 2 months from the date of card issuance ("**Designated Spending Period**"):
- a. One AutoBot Vmini MAX2 Wireless Vacuum Cleaner (please refer to clause 25 below for details);
or
 - b. HKD400 Cash Rebate (please refer to clause 26 below for details).
23. "**Welcome Offer Eligible Spending**" includes retail purchases, cash advances, autopay, recurring payment amounts (e.g. Autotoll Automatic Top-up Services), designated mobile payment transactions (including but not limited to Apple Pay, Google Pay™ and Samsung Pay), gift redemption fees (if applicable) and cheque payments (if applicable) only, excluding transactions including but not limited to Octopus AAVS amounts, Stocks Investment Savings Plans, top-up amounts to mobile wallets (including but not limited to top-up amounts to Octopus) via any mobile payment, payment amounts in relation to adding a new Octopus on any mobile payment, mobile transfer and top-up transactions (including but not limited to PayMe, TNG, etc.), WeChat Pay HK, AlipayHK, interest-free monthly installments, "Happy Installment" payments, "Cash-in Plan" payments, branch cash-in payments, "Smart Choice" Balance Transfer Program payments, Cash Conversion Plan payments, bank handling fees (including but not limited to annual fees, financial charges, late fees and cash advance handling fees, etc.), "PayEasy" Bill Payment amounts, "JET Payment" payment amounts, casino transactions and unposted / cancelled / refunded / unauthorized / chargeback transactions. Welcome Offer Eligible Spending of Supplementary Eligible Card will be combined to the Principal Eligible Card account. Welcome Offer Eligible Spending is calculated based on the relevant transaction dates(s) and subject to the record of the Bank. The Bank reserves the final decision on whether a transaction is eligible to be a Welcome Offer Eligible Spending.
24. If an Eligible New Cardholder does not specify his / her preference or has selected more than one Welcome Offer, the Bank will automatically deem the Eligible New Cardholder to have selected the HKD400 Cash Rebate as the Welcome Offer. The choice of Welcome Offer, once selected by the Eligible New Cardholder or deemed to be selected by the Bank, cannot be changed.
25. **AutoBot Vmini MAX2 Wireless Vacuum Cleaner**
- a. Each Eligible New Cardholder who has selected "AutoBot Vmini MAX2 Wireless Vacuum Cleaner" as his / her Welcome Offer will be entitled to a AutoBot Vmini MAX2 Wireless Vacuum Cleaner (Suggested Retail Price: HKD588) (the "**Gift**") upon accumulating the Welcome Offer Eligible Spending (as defined in clause 23) of HKD10,000 or above with his / her Eligible Card within the Designated Spending Period.
 - b. A redemption letter will be mailed to the statement mailing address (according to the Bank's record) of the Eligible New Cardholder within 2 months upon the Eligible New Cardholder's fulfilling of the Welcome Offer Eligible Spending requirement as specified in clause 25a above.
 - c. The Eligible New Cardholder is required to bring along the redemption letter to the designated redemption center to redeem the Gift. The Bank will not re-issue the

redemption letter if it is damaged, lost, stolen or expired. For the details of Gift redemption, including the addresses and office hours of the redemption center(s), please refer to the redemption letter.

- d. The Bank is not the supplier of the Gift. All photos, product specification, quality, availability, maintenance and warranty of the Gift are provided by the relevant merchant. The Bank will not make any representations or warranties regarding the Gift. Any enquiry, comment or complaint about the quality, availability and warranty of the Gift should be directed to Design Chicken (Hotline: 9847 4957). The Bank shall not be responsible for any matter in relation to the Gift.
- e. The Gift is not transferable, or refundable and cannot be exchanged for cash or any discount. The Gift is offered on a first-come-first-served basis while stocks last. In case of disputes, the decision of the Bank and the redemption centre will be final and conclusive.
- f. In the event that the Gift is out of stock or there is any other issue, the Bank reserves the right to substitute the Gift with an alternative gift without prior notice to relevant Eligible New Cardholder. Quoted price and the type of such alternative gift may not be the same as the Gift.

26. HKD400 Cash Rebate

- a. Each Eligible New Cardholder who has selected "HKD400 Cash Rebate" as his / her Welcome Offer or is deemed to have selected by the Bank will be entitled to HKD400 cash rebate upon accumulating Welcome Offer Eligible Spending of HKD6,000 or above with his / her Eligible Card within the Designated Spending Period.
 - b. The cash rebate is only applicable for settling new purchases conducted through the Eligible Card account; it is not transferable, cannot be redeemed for cash, withdrawn as cash advance or exchanged for any gift or any discount.
 - c. The cash rebate will be credited to the Eligible Card account of the Eligible New Cardholder within 2 months after the end of the respective Designated Spending Period and will be posted on the relevant statement.
27. If an Eligible New Cardholder receives the Welcome Offer and cancels his / her Eligible Card within 13 months from the Eligible Card issuance date, the Bank reserves the right to debit **a handling fee of HKD400 (for Eligible New Cardholder receiving the HKD400 Cash Rebate), or an amount equivalent to the suggested retail price of the Gift (for Eligible New Cardholder receiving the Gift) from the relevant Eligible Card account or other account(s) held by the Eligible New Cardholder with the Bank** without prior notice.
28. The Bank will determine the Eligible New Cardholder's eligibility to the Welcome Offer based on the Eligible New Cardholders' transaction records held with the Bank. The relevant Eligible Card account should remain as valid and in good credit standing during the relevant Designated Spending Period and when the Welcome Offer is to be granted. The relevant transactions must be posted and would be counted according to the Bank's record. Otherwise, the Bank reserves the right to cancel the Eligible New Cardholders' entitlement to the Welcome Offer without prior notice.

29. Eligible New Cardholders are required to keep all relevant original sales slips and transaction records. In case of any disputes, the Bank reserves the right to request Eligible New Cardholders to submit the relevant original sales slips and/or other supporting documents for inspection. All original sales slips and/or other supporting documents submitted to the Bank will not be returned.

Terms and Conditions for Extra HKD500 Cash Rebate Offer for Opening YOU Banking Account and Securities Account ("Cash Rebate Offer"):

30. The promotion period of Cash Rebate Offer is from 1 Apr 2024 to 30 Jun 2024 (both dates inclusive) ("Cash Rebate Offer Promotion Period").

31. Customers who fulfill the following requirements ("Cash Rebate Offer Eligible Cardholders") will be entitled to HKD500 cash rebate:

- i. successfully apply for a principal card of Dah Sing ONE+ Credit Card, Dah Sing British Airways Platinum Card, Dah Sing ANA World Mastercard or Dah Sing MyAuto Credit Card ("Cash Rebate Offer Eligible Card") via designated online application form or Dah Sing Mobile Banking App (not applicable to application submitted via the online application form or Dah Sing Mobile Banking App of branch staff or credit card promoter) during the Cash Rebate Offer Promotion Period;
- ii. become new-to-deposit YOU Banking customers of Dah Sing Bank, Limited ("the Bank") (i.e. customers who did not hold any account with the Bank (including YOU i-Account) (sole or joint-named) in the capacity as Primary Account Holder (as defined in clause 32 below) in the past 12 months prior to the start of the Cash Rebate Offer Promotion Period (i.e. 1 Apr 2024)) or are existing deposit customers who successfully open / upgrade to YOU i-Account (sole or joint-named) in the capacity as Primary Account Holder during the period from the Cash Rebate Offer Eligible Card application date to 3 months after the date of new card issuance;
- iii. achieve a Savings Deposit Growth (as defined in clause 33 below) of HKD30,000 or above (or its equivalent) in 3 consecutive months from the calendar month following the opening date of the YOU i-Account ("Reward Period"); and
- iv. successfully open a Securities Account by end of the Reward Period.

32. "Primary Account Holder" refers to the "Applicant" mentioned in the New Account(s) / Service(s) Application Form signed by the customer.

33. Savings Deposit Growth = Average Daily Savings Deposit Balance (A) - Deposit Benchmark (B)

(A) = The sum of the daily Total Savings Deposit Balance (as defined in clause 34 of below) during the Reward Period (on public holidays (including Sundays), the Total Savings Deposit Balance will be calculated based on the Total Savings Deposit Balance of the previous business day.) ÷ The number of calendar days during the Reward Period

(B) = Deposit Benchmark (For new-to-deposit customer, it will be set as HKD0; For existing deposit customer, it will be set as the sum of the Eligible Savings and Current Accounts Balance (as defined in clause 36 below) as of the last working day of the month immediately preceding the month of successful account opening.)

34. "Total Savings Deposit Balance" includes all positive deposit balances of the Eligible Savings Account(s) (as defined in clause 35 below) held by each Cash Rebate Offer Eligible Cardholder with the Bank. If an Eligible Savings Account has any foreign currency deposits, such deposits will be calculated in HKD according to the daily exchange rate quoted by the Bank. If an Cash Rebate Offer Eligible Cardholder only holds a sole-named account, the Total Savings Deposits Balance will only include the positive deposit balance of the Eligible Savings Account under such name; if Cash Rebate Offer Eligible Cardholder holds a sole-named account and is also the Primary Account Holder of joint-named account(s), the Total Savings Deposits Balance will include the positive deposit balances of the Eligible Savings Accounts under such sole-named and joint-named accounts.
35. "Eligible Savings Account" includes the sole-named and joint-named i-Account Multi-Currency Savings Deposit Account, Hong Kong Dollar, Renminbi and Foreign Currency Savings Accounts and Hong Kong Dollar Flexi Deposit maintained with the Bank by the Cash Rebate Offer Eligible Cardholder, but excludes any Target Savings Deposit, Fixed Deposit and current account deposit.
36. "Eligible Savings and Current Accounts Balance" includes the positive deposit balances of Eligible Savings Account and the Current Accounts held by the Eligible Customer in the capacity as Primary Account Holder with the Bank in sole or joint name.
37. If the Cash Rebate Offer Eligible Cardholder applies for more than one Cash Rebate Offer Eligible Card during the Cash Rebate Offer Promotion Period, he / she can only enjoy the Cash Rebate Offer once through the first approved Cash Rebate Offer Eligible Card.
38. The relevant cash rebate will be credited to the Cash Rebate Offer Eligible Card account of the Cash Rebate Offer Eligible Cardholder according to the below table upon fulfilment of the requirements as specified in clause 31 above and will be posted on relevant statement. All cash rebate will be used for payment of new transaction items. All cash rebate cannot be exchanged. The relevant Cash Rebate Offer Eligible Card, YOU Banking Account and Securities Account must be valid and in good standing status at the time of the cash rebate, otherwise the Cash Rebate Offer Eligible Cardholder will not be entitled to the relevant cash rebate.

Issuance Date of the Cash Rebate Offer Eligible Card	Cash Rebate Date
1 Apr 2024 – 30 Jun 2024	On or before 31 Jan 2025
1 Jul 2024 onwards	On or before 30 Apr 2025

39. If Cash Rebate Offer Eligible Cardholder who rewarded cash rebate under the Cash Rebate Offer terminates the Cash Rebate Offer Eligible Card, closes the relevant YOU Banking Account and / or closes the relevant Securities Account within 18 months of card issuance, the Bank reserves the right to charge a handling fee of HKD500 from the relevant Eligible Card account without prior notice.

40. For the details and relevant terms and conditions of Cash Rebate Offer Eligible Cards, please visit the below webpages:

Dah Sing ONE+ Credit Card	www.dahsing.com/card/one/en
Dah Sing British Airways Platinum Card	www.dahsing.com/card/ba/en
Dah Sing ANA World Mastercard	www.dahsing.com/card/ana/en
Dah Sing MyAuto Credit Card	www.dahsing.com/card/myauto/en

41. For the details and relevant terms and conditions of YOU Banking Account, please visit www.dahsing.com/you/en.

42. For the details and relevant terms and conditions of Securities Account, please visit www.dahsing.com/securities/en.

43. In case of any fraud / abuse / reversal or cancellation of transactions in respect of which the Cash Rebate Offer is awarded, the Bank reserves the right to debit an amount equivalent to the Cash Rebate Offer from the account of the Cash Rebate Offer Eligible Cardholder maintained with the Bank without prior notice.

Terms and Conditions of "Complimentary Services" ("Complimentary Services")

44. The promotion period of the Complimentary Services is from 29 Dec 2023 to 31 Dec 2024 (both dates inclusive) ("**Complimentary Services Promotion Period**").

45. Each Cardholder is entitled to each of the following services as the Complimentary Services once during the Complimentary Services Promotion Period:

- a. Complimentary Tire Repair Service (please refer to clause 46 below for details) ; and
- b. Complimentary Towing Service (please refer to clause 47 below for details).

46. Complimentary Tire Repair Service

- i. Cardholders will be entitled to a one-off complimentary tire repair service for fixing one tire leak once provided by National Element Investment Limited (trading under the name of Car Beautician) ("**Car Beautician**") ("**Complimentary Tire Repair Service**") by using the Eligible Card.
- ii. To enjoy the Complimentary Tire Repair Service, the Cardholders have to contact Car Beautician to confirm on service availability prior to the repair and present the Eligible Card and other required information for registration before using the Complimentary Tire Repair Service.
- iii. Each location of a tire leak is counted as one instance of tire leak. The Complimentary Tire Repair Service is only available to designated car models. Cardholders should contact Car Beautician for details.
- iv. The Complimentary Tire Repair Service can be used for fixing one tire leak once only, and cannot be exchanged for cash or other products or services, and cannot be used in conjunction with any other promotional offers and discounts. If a Cardholder need to use the Complimentary Tire Repair Service to fix more than one tire leak, he/she will have to pay for the fees for fixing the other tire leaks. If a Cardholder uses the Complimentary Tire

Repair Service more than once during the Complimentary Service Promotion Period, the Bank will, in respect of each subsequent tire repair service, deduct HKD100 from the Cardholder's Eligible Card account without prior notice.

- v. Any enquiry, comment or complaint about the Complimentary Tire Repair Service should be directed to Car Beautician (Hotline: 8120 0288). The Bank shall not be responsible for any matter in relation to the Complimentary Tire Repair Service.

47. Complimentary Towing Service

- i. Cardholders will be entitled to a one-off complimentary towing service provided by Monster Club Transportation Limited ("**Complimentary Towing Service**").
- ii. To enjoy the Complimentary Towing Service, the Cardholders have to contact Monster Club Transportation Limited to arrange the required towing service, provide Monster Club Transportation Limited with the required information for registration and present the Eligible Card before using the Complimentary Towing Service.
- iii. The Complimentary Towing Service is only available to designated car models. Cardholders should contact Monster Club Transportation Limited for details.
- iv. The actual cost of the towing service depends on the type of vehicle and towing location. If the actual cost of the towing service exceeds HKD500, the Cardholder will have to pay the relevant merchant the remaining balance (being the difference between the actual cost and HKD500) in cash.
- v. The Complimentary Towing Service can be used once only, and cannot be exchanged for cash or other products or services, and cannot be used in conjunction with any other promotional offers and discounts. If a Cardholder uses the Complimentary Towing Service more than once during Complimentary Service Promotion Period, the Bank will, in respect of each subsequent towing service, deduct HKD500 from the Cardholder's Eligible Card account without prior notice.
- vi. Availability of the Complimentary Towing Service is subject to the confirmation of Monster Club Transportation Limited.
- vii. After the Complimentary Towing Service is completed, the Cardholders are reminded to check the relevant vehicle on the spot. Any questions or complaint in relation to the Complimentary Towing Service must be raised to Monster Club Transportation Limited immediately, otherwise it may not be accepted. Any enquiry, comment or complaint about the service should be directed to Monster Club Transportation Limited (Hotline: 6446 5550). The Bank shall not be responsible for any matter in relation to the Complimentary Towing Service.

48. The Bank makes no representations or warranties as to the availability, quality, maintenance and warranty of the Complimentary Services, which are subject to the confirmation of Car Beautician or Monster Club Transportation Limited (as the case may be).

49. The Bank is not the supplier of the Complimentary Services. All descriptions of the Complimentary Services are provided by Car Beautician and Monster Club Transportation Limited (as the case may be). The Bank will not make any representations or warranties regarding the Complimentary

Services. Use of the Complimentary Services shall be bound by the terms and conditions of Car Beautician or Monster Club Transportation Limited (as the case may be).

Terms and Conditions of 0.18% Monthly Handling Fee Offer (the "Cash-In Handling Fee Offer") for Credit Card Cash-In Plan (the "Cash-In Plan")

50. "Eligible Cardholder" means the Principal Card applicant of the Eligible Card (i.e. who did not hold any Principal Card or Supplementary Card of any card type issued by the Bank in the 12 months prior to the submission date for Eligible Card application) who successfully applies for the Eligible Card from 12 Jan 2023 to 31 Dec 2024 (both dates inclusive).
51. Eligible Cardholder who successfully applies for a loan under the Cash-In Plan (the "Cash-In Loan") via application hotline 2828 8002 within the first 2 months of the issuance date of the Eligible Card and meets relevant terms and conditions (as specified in clause 57 below) can enjoy the Cash-In Handling Fee Offer. Card issuance date refers to the one shown in the Bank's record. Each Eligible Cardholder is entitled to Cash-In Handling Fee Offer once only.
52. The approval of Cash-In Loan application is subject to the information provided by the Eligible Cardholder, which must be true and accurate, and is contingent upon the credit record of the cardholder having met the credit requirements of the Bank. The Eligible Cardholder shall authorize the Bank to verify any source the Bank may choose.
53. Cash-In Handling Fee Offer is only applicable to the Cash-In Plan with Cash-In Loan amount up to HKD200,000 or the available credit limit of the Eligible Card of the relevant Eligible Cardholder (whichever is lower). Monthly handling fee is 0.18%. (APR is 3.76% for a Cash-In Loan of HKD200,000 with repayment period of 6 months. APR is calculated according to the guidelines issued in respect of the Code of Banking Practice and is rounded to the nearest two decimal places. An APR is a reference rate which includes the monthly handling fee and other fees and charges of a product expressed as an annualized rate.) The Cash-In Plan application result, including the Cash-In Loan amount to be granted is subject to the Bank's final approval.
54. All successfully submitted applications are irrevocable and cannot be cancelled, revised or withdrawn by the cardholder. The Bank may reject any application for the Cash-In Plan at its sole and absolute discretion.
55. A confirmation letter recording the details of the Cash-In Plan granted shall be issued to the Eligible Cardholder after the Cash-In Loan disbursement by the Bank.
56. In case of early settlement of the outstanding balance of the Cash-In Loan by the Eligible Cardholder, he / she shall forthwith repay all the remaining but outstanding balance and pay an installment plan cancellation fee of HKD300.
57. The Cash-In Plan is subject to:
 - i. The terms and conditions of the Bank's Credit Card Cash-In Plan. For details, please visit www.dahsing.com/pdf/credit_card/cc_cashin_tnc_en.pdf
 - ii. The Key Facts Statement of the Bank's Credit Card Cash-In Plan. For details, please visit www.dahsing.com/pdf/credit_card/cashin_kfs_en.pdf

Terms and Conditions of 0 Handling Fee Offer (the "Spending Installment Handling Fee Offer") for Dah Sing Credit Card "Happy Installment" Plan (the "Spending Installment Plan"):

58. "Eligible Cardholder" means the Principal Card applicant of Eligible Card (i.e. **who did not hold any Principal Card or Supplementary Card of any card type issued by the Bank in the 12 months prior to the submission date for Eligible Card application**) who successfully applies for the Credit Card from 12 Jan 2023 to 31 Dec 2024 (both dates inclusive) (the "Spending Installment Promotion Period").
59. Eligible Cardholder who successfully applies for a loan under the Spending Installment Plan (the "Spending Installment Loan") via the online Spending Installment Plan Application Form on the designated website of the Bank within the first 2 months of the issuance date of the new Eligible Card, or on or before 31 Mar 2025 (whichever is earlier) (both dates inclusive) (the "Spending Installment Promotion Period") and meet all the corresponding terms and conditions (please [click here](#)), can enjoy the Spending Installment Handling Fee Offer. Card issuance date refers to the one shown in the Bank's record.
60. Each Eligible Cardholder can enjoy the Spending Installment Handling Fee Offer with respect to a maximum of 3 approved Spending Installment Loan applications within the Spending Installment Promotion Period. If an Eligible Cardholder successfully applies for the Spending Installment Loan for more than 3 times within the Spending Installment Promotion Period, the Spending Installment Handling Fee Offer will be calculated based on his / her first 3 successful Spending Installment Loan applications only.
61. The Spending Installment Handling Fee Offer is only eligible for Spending Installment Loan application(s) of Eligible Card.
62. Eligible Cardholder cannot enjoy the Spending Installment Loan online application offer (please [click here](#) for details) concurrently with the Spending Installment Handling Fee Offer in respect of his / her first 3 successful Spending Installment Loan applications. If an Eligible Cardholder successfully applies for the Spending Installment Loan for more than 3 times within the Spending Installment Promotion Period, he / she can enjoy the Spending Installment Plan online application offer in respect of the fourth time or more successful Spending Installment Loan application(s). After the Bank's approval of the Spending Installment Loan, Eligible Cardholder should first settle the related fees (including the monthly handling fee incurred) of the Spending Installment Loan according to the terms and conditions of the Spending Installment Plan. The Spending Installment Handling Fee Offer will be credited to the Eligible Cardholder's Eligible Card account used to apply for the Spending Installment Loan (the "Designated Eligible Credit Card Account") in the form of credit card free spending credit according to below timetable.

Application Date of "Happy Installment" Plan (both dates inclusive)	Credit Card Free Spending Credit Date
1 Jul 2023 to 31 Dec 2023	On or before 30 Apr 2024
1 Jan 2024 to 30 Jun 2024	On or before 31 Oct 2024
1 Jul 2024 to 31 Dec 2024	On or before 30 Apr 2025
1 Jan 2025 to 31 Mar 2025	On or before 31 Jul 2025

The credit card free spending credit can only be used for settlement of new transactions of the Designated Eligible Credit Card Account; and is not transferable or refundable and cannot be exchanged for cash. To enjoy the Spending Installment Handling Fee Offer, the Designated Eligible Credit Card Account must be valid on the date when the Bank credits the rebate and the Eligible Cardholder must have good repayment records.

63. The Spending Installment Handling Fee Offer will be calculated based on the first HKD10,000 of the approved Spending Installment Loan amount and capped at 6 months of repayment tenor. If the approved Spending Installment Loan amount is less than HKD10,000, the Spending Installment Handling Fee Offer will be calculated based on the actual approved Spending Installment Loan amount granted to the relevant Eligible Cardholder. The Spending Installment Plan result (including the Spending Installment Loan amount) is based on the approval of the Bank.

Examples (for illustration purpose only):

	Eligible Cardholder A	Eligible Cardholder B	Eligible Cardholder C
Approved Spending Installment Loan Amount	HKD9,000	HKD9,000	HKD15,000
Loan Tenor	6 months	12 months	12 months
Personalized Monthly Handling Fee (%)	0.12%	0.13%	0.12%
Handling Fee Amount ⁺	(a) HKD9,000 x 0.12% = HKD11 (b) HKD11 x 6 months = <u>HKD66</u>	(a) HKD9,000 x 0.13% = HKD12 (b) HKD12 x 12 months = <u>HKD144</u>	(a) HKD15,000 x 0.12% = HKD18 (b) HKD18 x 12 months = <u>HKD216</u>
Spending Installment Handling Fee Offer ⁺	(a) HKD9,000 x 0.12% = HKD11 (b) HKD11 x 6 months = <u>HKD66</u> (Full rebate of the Handling Fee! (i.e. 0 Handling Fee))	(a) HKD9,000 x 0.13% = HKD12 (b) HKD12 x <u>6 months</u> = <u>HKD72</u>	(a) <u>HKD10,000</u> x 0.12% = HKD12 (b) <u>HKD12</u> x <u>6 months</u> = <u>HKD72</u>
Annualized Percentage Rate [^] if the Spending Installment Handling Fee Offer is not granted	2.54%	2.98%	2.68%
Annualized Percentage Rate [^] if the Spending	0%	1.48%	1.78%

	Eligible Cardholder A	Eligible Cardholder B	Eligible Cardholder C
Installment Handling Fee Offer is granted			

*Both the Handling Fee Amount and the Spending Installment Handling Fee Offer are calculated by (a) the Approved Spending Installment Loan Amount multiplied with the Personalized Monthly Handling Fee (%) and rounded up to the nearest integer first, and then (b) multiplied with the Loan tenor.

^The monthly handling fee and the relevant APR of the Spending Installment Loan for individual eligible customer may differ and are subject to eligible customer's Designated Eligible Credit Card Account status. APR is calculated according to the guidelines issued in respect of the Code of Banking Practice and is rounded to the nearest two decimal places. An APR is a reference rate which includes the monthly handling fee and other fees and charges of a product expressed as an annualized rate.

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Don't be tempted by quick money. Don't lend your bank account to anyone to launder money.