

客戶要求易辦事或繳費靈商戶退款表格
EPS / Bill Payment Refund Request Form

客戶資料 Customer's Details	
客戶姓名 Customer Name	聯絡電話 Contact Telephone
交易賬戶號碼 Transaction Account Number	

交易資料 Transaction Details	
易辦事或繳費靈商戶名稱 EPS / PPS Merchant Name	
易辦事或繳費靈商戶編號 EPS / PPS Merchant Number	
賬戶編號 (繳費靈交易) Bill Account Number (Bill Payment Transaction)	
交易日期 Transaction Date	
交易金額 Transaction Amount	
要求退款金額 Refund Amount	
要求退款原因 Refund Reason	
附上客戶通知書 (易辦事交易) Customer Advice Slip Attached (EPS Transaction)	<input type="checkbox"/> 有 <input type="checkbox"/> 沒有 Yes No
	客戶簽署 Customer Signature

此欄只供銀行專用 FOR BANK USE ONLY		
Reporting Branch	Authorized Signature	Credit Card Department

Confidential Upon Completion