

## e-Banking / Mobile Banking Services

### 1. Fund Transfer to other Local Banks

- 'Transfer Express' via CHATS  
HKD100 per transaction  
(some receiving banks may impose additional charge)

### 2. FPS

- Fund Transfer to other local banks via Faster Payment System on e-Banking/Mobile Banking  
Free

### 3. "Electronic Direct Debit Authorization"

- Set up "Electronic Direct Debit Authorization" via e-Banking/Mobile Banking Services  
Free

### 4. "PayEasy" Bill Payment Service\*

- Settle bills with Dah Sing Credit Card/Debit Card
  - To general merchants  
Free
  - To pre-registered merchants  
1% of the payment amount  
(Applicable to designated merchants such as merchants of "Banking and Credit Card Services", "Securities Broker", "Credit Services" category, etc. Please visit [www.dahsing.com](http://www.dahsing.com) for details)

### 5. e-Deposit Service

- Set up Direct Debit Authorizations  
Free  
(Some banks may impose additional charge on the "Direct Debit Authorization" set up)
- Return of Direct Debit for pre-registered accounts  
HKD150 per item

\* Not applicable to Renminbi Credit Card

General Bank Customer refers to both personal and non-personal customers of the Bank, unless otherwise specified.

For the definition and details of 328 Business Banking Customer (Premium Status), please refer to the Bank's website at [www.dahsing.com/biz/reward/en](http://www.dahsing.com/biz/reward/en).

For enquiry from Private Banking customers, please contact your designated Private Banking Relationship Manager.

In the event of any discrepancy or dispute as to the meaning of any provision, the English text shall prevail.

For the service charges in HKD equivalent, the Bank will levy the fee according to an exchange rate set by the Bank. All out-of-pocket expenses are for account of clients. For charges not listed above, please contact our branches/department or visit [www.dahsing.com](http://www.dahsing.com) for details. The Bank reserves the right to revise any charges, special offers or introduce charges not included in this booklet. If you have any queries about any of the charges mentioned in this booklet, please call our Customer Service Hotline:

2828 8000 (Personal Banking Customers)

2828 8008 (328 Business Banking Customers)

2507 6000 (Vehicle/Equipment Finance Customers)

2828 7028 (Securities Customers)

2828 8009 (Cash Card Customers)

2828 5488 (Credit Card Customers)