Dah Sing Bank Statement on Internet Website

Dah Sing Bank, Limited (“DSB”) would like to alert its customers to a fraudulent website with an internet domain name http://dahsingmail.com. This website is NOT authorised by DSB.

DSB would like to advise that the said website has no affiliation or connection whatsoever with DSB and/or the Dah Sing Financial Group, nor any of its subsidiaries. DSB does not accept any responsibility for the website or the content thereof.

DSB would like to stress that the DSB’s official website and the relevant online services are working properly. DSB would like to recommend customers to take the following precautionary actions to ensure they are connected to a valid DSB website:

- The official website of DSB is “www.dahsing.com”. Customers should access their e-Banking accounts by keying in the website addresses at the address bar of the browser, or bookmark the genuine website and use that function to access their DSB e-Banking accounts.

- Logging in to DSB’s e-Banking service using a digital certificate can provide customers with extra protection in online transactions. A digital certificate serves as an Online Identity Card through which your identity can be authenticated during the electronic transaction. The use of a digital certificate involves a recognized Certification Authority checking the identity of both the sender and receiver. It can ensure the integrity and confidentiality of online transactions, and prevent any unauthorized access to your DSB e-Banking account.

DSB has reported the case to the Hong Kong Monetary Authority and the Hong Kong Police Force for further investigation. Any customer who has provided his or her personal information to the website or has conducted any financial transactions through the website should promptly call DSB Security Incident Hotline at 2507 8000.

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