

Dah Sing Bank Mobile App Upgrade Notification

Our brand new Dah Sing Bank Mobile App will be launched in the first quarter of 2021*. Using your same existing login details^, the enhanced new interface and features will allow you to enjoy easy and secure mobile banking services tailored to your own needs.

1. Customisable shortcuts
2. Smart search in menu bar
3. Multi-dimensional analysis of your wealth portfolio (Exclusive to VIP Banking customers)
4. Your rewards at a glance
5. Simple fund transfers

With the launch of our brand new Dah Sing Bank Mobile App, we want to call your attention to the following service amendments:

1. Dah Sing e-Banking will no longer provide customers with the option to deactivate Dah Sing Mobile Banking. If you have currently chosen to deactivate your Dah Sing Mobile Banking service, your Dah Sing Mobile Banking service will be re-activated by default.
2. Request for Paper Statement copy / Cashier's Order / Demand Order through Dah Sing e-Banking / Mobile Banking will no longer be available after the launch of the new App. Please subscribe for our e-Statement and / or FPS services on our new Mobile Banking or e-Banking platforms, or you may apply for the said services at any of our branches.
3. e-Cheque Presentment Service via Dah Sing public website, e-Banking and Mobile Banking will no longer be available after the launch of the brand new Dah Sing Bank Mobile App. We recommend you to deposit your e-Cheque using the e-Cheque Drop Box (www.echeque.hkicl.com.hk) provided by Hong Kong Interbank Clearing Limited (HKICL).

How can the new Dah Sing Bank Mobile App make your days more effortless and efficient? Stay tuned for more updates.

Regards,
Dah Sing Bank, Limited



*Customer can upgrade the existing Dah Sing Bank Mobile App to the brand new Dah Sing Bank Mobile App without the need to uninstall the existing Dah Sing Bank Mobile App first.

^Customers who have registered for our Security Authentication Service (i.e. Fingerprint Authentication, Face ID Authentication, Facial Recognition or Security Passcode Authentication) will need to re-register for the Security Authentication Service after successfully logging into our new Mobile Banking service by using Login ID and Password.

RISK DISCLOSURE

Investment Service: Investment involves risks. Past performance is not indicative of future performance. Before making an investment decision, customers should refer to the relevant investment product offering documents for detailed information including the risk factors. If customers are in doubt, independent professional advice should be sought.

Unless the context requires otherwise, this document does not constitute any offer, invitation or recommendation to any person to enter into any investment transaction nor does it constitute any prediction of likely future movements in prices of any investment products.

This document has not been reviewed by the Securities and Futures Commission or any regulatory authority in Hong Kong.

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