

Frequently Asked Questions of "Catch It If You Can · Fantastic Wonderverse" Game Promotion:

1. How to participate in the "Catch It If You Can · Fantastic Wonderverse" Game Promotion?

- Existing Cardholder Offers: Cardholder can receive 1 eToken upon each single retail or online transaction with spending amount of HKD500 or above **OR** single top-up transaction of HKD500 or above through AlipayHK, PayMe or WeChat Pay HK (including P2P transaction) **OR** online bill payment of HKD500 or above through Mobile Banking / e-Banking, cardholder can receive a maximum of 2 eTokens under his / her Eligible Card(s)(including Principal and / or Supplementary Card(s)) each day during the period from now till 12 Sep 2022.
- New Cardholder Offers: New Cardholder who successfully applies for an Eligible Card from now till 4 Sep 2022 with such new card issued during the period on or before 11 Sep 2022 can receive eToken(s). New Cardholder who successfully applies for Dah Sing ONE+ Credit Card can receive 2 eTokens, other Eligible Cards can receive 1 eToken. For each Eligible Card applied via online application form or Dah Sing Bank Mobile App will receive an extra 1 eToken. Maximum 5 eTokens can be received during entire promotion period.
- Mobile Banking / e-Banking Offers: Cardholder who successfully first-time login to Mobile Banking / e-Banking during the period from now till 31 Jul 2022 can receive 2 eTokens.

2. I have got a message regarding eToken(s) of "Catch It If You Can · Fantastic Wonderverse" Promotion, how could I use it / them?

- Cardholder can participate in the Game by (i) clicking the designated link in the Email or Mobile Banking / e-Banking Inbox Message or (ii) visiting the game site at <https://dahsing.omnicampaigns.com> and inputting the relevant eToken within the eToken validity period. A maximum of 3 eTokens can be added at one time to play 3 rounds of the game and it is recommended to complete all rounds before leaving the relevant game site.

3. Is registration required for "Catch It If You Can · Fantastic Wonderverse" Promotion?

- Registration is not required for this promotion. You can simply participate in the game with valid eTokens.

4. When will "Flashmob" start?

- "Flashmob" will be held from time to time, please stay tuned to the latest announcement at "Dah Sing Credit Card" Facebook.

5. Why does my smartphone fail to load the game site?

- Cardholder is required to use browsers to participate in the game: Edge 79+, Firefox 44+, Chrome 56+, Safari 11+, Safari on iOS 11+, Android browser 91+. We suggest to connect WIFI for the best experience.

6. Are the prizes in the energy stone different every day?

- The prizes in the energy stone will be updated from time to time.

7. What are the limited time prizes in the energy stone?

- The limited time prizes in the energy stone will be updated by phases (June – July 2022 and August – September 2022), please stay tuned to the promotion website.

8. When will I receive the prize if I win?

- The relevant prize will be sent to the winners in designated month according to the date record in which the winners are entitled to the prize during the game period, with details listed below:

Game Period	Designated Month
15 Jun 2022 to 31 Jul 2022 (both dates inclusive)	On or before September 2022
1 Aug 2022 to 30 Sep 2022 (both dates inclusive)	On or before November 2022

9. Are the eToken(s) still valid if the network connection is interrupted / lost after I have entered the eToken(s)?

- The eToken(s) is still valid if you have entered the eToken(s) without pressing "Start Now". If you have entered the eToken(s), pressed "Start Now" and the network connection is interrupted / lost after entering the game, the eToken(s) will be recorded as used. In such, we suggest you to connect to Wifi network for the best experience.

10. How can I check the eToken(s) usage record and winning record?

- You can try to enter your eToken in the game site, "The eToken you entered has been used" message will be displayed if you have already used the eToken. For winning record, please screenshot the game result in the prize summary page for your own record.

11. Can I give the eToken(s) to others for participating in the game?

- Each eToken for each Cardholder is unique. Cardholder is solely responsible for safe-keeping the relevant eToken(s).