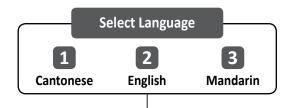
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Select Services

Enquiry and Operate Existing Account

- 1 Credit Card / Private Label Card / Cash Card Services
 - 1 Enquiry on Card Account Balance, Bonus Point Balance, Credit Card Payment and Auto Transfer
 - Balance Enquiry
 - 2 Credit Card "Cash Reward" or "Bonus Point Scheme" Record Enquiry (for Credit Cardholders only)
 - 3 1 Card Payment
 - 2 Statement Balance & Payment Due Date Enquiry
 - 3 Last Payment Date & Amount Enquiry
 - 4 Change of Autopay Instruction
 - 2 Confirm Receipt of New Cards A
 - Latest Credit Card Offers*
 - Credit Card Installment Plans and Balance Transfer Program*
 - 3 Credit Card Application Status Enquiry ▲
 - 4 Credit Card Overseas Withdrawal Transaction Setting
 - 1 Enquire Existing Setting
 - 2 Activate or Change Setting
 - 3 Deactivate Existing Setting
- 2 Bank Account and ATM Card Related Service
 - 1 Account Balance Enquiry
 - 2 Fund Transfer (prior registration at branch is required for fund transfer to Dah Sing Bank third party account)
 - 3 Fixed Deposit
 - 1 Open Fixed Deposit
 - 2 Place or Change Maturity Instruction
 - 3 Uplift of Matured Fixed Deposit
 - 4 Enquire Minimum Deposit Amount and Deposit Terms
 - 4 Foreign Exchange
 - 1 Buy or Sell Foreign Currency
 - 2 Place Standing Order for Buying or Selling Foreign Currency
 - 3 Cancel Not Yet Executed Standing Order
 - 4 Enquire Not Yet Executed Standing Order
 - 5 Cheque Book Request
 - 6 ATM Card Overseas Withdrawal Transaction Setting
 - 1 Enquire Existing Setting
 - 2 Activate or Change Setting
 - 3 Deactivate Existing Setting
 - **7** Acknowledge Receipt of new ATM Card[▲]
 - Dah Sing e-Banking Service*
- 3 Payment Services by Bank Account
 - 1 Make Payment
 - 2 Registration of Payment Services
 - 3 Cancel Payment Registration
 - 4 Enquire Payment Registration
- 4 Rates Enquiry▲
 - 1 Foreign Exchange Rates
 - Latest Investment Service Offer#
 - 2 Deposit Interest Rates
 - Best Lending Rates
- 5 Change of Phone Banking PIN
- 6 Lost Card Reports ▲

Application of Credit Card & Banking Services[▲]

- 1 Personal Loan
- 2 Credit Card Cash-In Plan/"Smart Choice" **Balance Transfer Program**
- 3 Credit Card "Happy Installment" Plan
- 5 General Insurance
- 6 Other Products & Services

Enquiry of Latest Product Offers & Information

- 1 Personal Loan
- 2 Credit Card Cash-In Plan/"Smart Choice" **Balance Transfer Program**
- Credit Card "Happy Installment" Plan
- 4 Unit Trust & Other Investment Services
- 5 Life Insurance & General Insurance
- 6 Other Products & Services

Request Product Information, Application Forms and Branch Network Information by SMS or Fax^{*}

- 1 Credit Card and Cash Card Service
- 2 General Banking Service
- 3 e-Banking/Phone Banking
- 5 Branch network of Dah Sing Bank, Limited

Apply for Paper Statement Fee Waiver▲

- 1 Apply for Credit Card Paper Statement Fee Waiver
- 2 Apply for Deposit Account Paper Statement Fee Waiver
- Apply for Credit Card Annual Fee Waiver▲

Branch Location and Phone Number Enquiry[▲]

Reminder

- After completed the enquiry/card activation, customer can select to retrieve the information by SMS.
- ▲ Customer is not required to enter "Phone Banking" User ID and PIN
- 1. The "Phone Banking" User ID is your 16-digit Dah Sing Bank Credit Card/ Private Label Card/Cash Card or 14/15-digit ATM Card number. If you want to use other Dah Sing Card number as your Phone Banking Service User ID, please contact any Dah Sing Bank Branch for arrangement.
- 2. Upon completion of transaction, please take down the reference number for future verification.
- 3. Service hours for Customer Service Representatives: 9: 00 a.m - 10:00 p.m. 9: 00 a.m - 5:30 p.m. Monday to Friday

Saturday 4. Service hours for Fixed Deposit Services:

9: 00 a.m - 6:00 p.m. 9: 00 a.m - 1:00 p.m. Monday to Friday Saturday

5. Service hours for Buy/Sell Foreign Currency:

8: 30 a.m - 6:00 p.m. Monday to Friday 9: 00 a.m - 1:00 p.m. Saturday

6. Service hours for Credit Card Annual Fee Waiver Application: 9: 00 a.m - 7:00 a.m. Monday to Sunday