

## 有關大新網上理財服務 / 電話理財服務之保留期限及「繳費 NET」網上繳費服務的最新安排

為提升大新網上理財服務的服務及保安水平，本行將於 2012 年 7 月 12 日起對以下項目作出新安排：

### (1) 大新網上理財服務 / 電話理財服務之保留期限

持有有效大新網上理財服務或電話理財服務之客戶如於過去連續 60 個月(即 5 年)或以上未有登入大新網上理財服務或電話理財服務，有關網上及電話理財服務將會同時被取消。如欲再次使用有關服務，客戶可親臨大新銀行任何一間分行重新申請。

詳情請參閱 [http://www.dahsing.com/tc/html/other\\_services/ebanking/faq\\_ds\\_login.html#6](http://www.dahsing.com/tc/html/other_services/ebanking/faq_ds_login.html#6)

### (2) 「繳費 NET」網上繳費至未經登記之指定商戶賬單之安排 (適用於使用電子證書登入之客戶)

若「繳費 NET」網上繳費至未經登記之指定商戶賬單服務<sup>#</sup>在連續十二個月內沒有被使用，本行將會為閣下之賬戶暫停該項服務。客戶可親臨大新銀行任何一間分行或郵寄有關登記表格重新啓用有關服務。

詳情請參閱 [http://www.dahsing.com/tc/html/other\\_services/ebanking/faq.html#cert\\_bpp](http://www.dahsing.com/tc/html/other_services/ebanking/faq.html#cert_bpp)

<sup>#</sup> 「繳費 NET」網上繳費至未經登記之指定商戶賬單服務包括：

- 網上新增未經登記之指定商戶賬單
- 網上繳費至未經登記之指定商戶賬單

指定商戶乃指銀行或信用卡服務、證券公司、信貸財務類別及其他須預先登記之商戶。

本行致力提供優質服務。如閣下有任何疑問，歡迎致電客戶服務熱線：2828 8000。

## **New Arrangement for the Retention Period of Dah Sing e-Banking Service / Phone Banking Service and Pay Easy Online Bill Payment Service**

To enhance the service and security standard of Dah Sing e-Banking Service, we hereby inform you the following new arrangements will be effective from 12 July 2012 onwards:

### **(1) Retention period of Dah Sing e-Banking Service / Phone Banking Service**

Customers who hold a valid account of Dah Sing e-Banking Service or Phone Banking Service have not logged in to Dah Sing e-Banking Service or Phone Banking Service **for the past 60 consecutive months (i.e. 5 years)**, such e-Banking and Phone Banking services would be cancelled at the same time. To re-apply for such services, customers could visit any Dah Sing Bank Branch in person.

For details, please visit:

[http://www.dahsing.com/en/html/other\\_services/ebanking/faq\\_ds\\_login.html#6](http://www.dahsing.com/en/html/other_services/ebanking/faq_ds_login.html#6)

### **(2) Controls over Pay Easy Online Bill Payment to unregistered designated merchants**

(applicable to customers who log in to the e-Banking Service by Digital Certificate)

The service of Pay Easy Online Bill Payment to unregistered designated merchants<sup>#</sup> will be disabled for your account if such service has not been used for 12 consecutive months. Customers could visit any Dah Sing Bank Branch or mail the registration form to reactivate the service.

For details, please visit:

[http://www.dahsing.com/en/html/other\\_services/ebanking/faq.html#cert\\_bpp](http://www.dahsing.com/en/html/other_services/ebanking/faq.html#cert_bpp)

<sup>#</sup> The service of Pay Easy Online Bill Payment to unregistered designated merchants includes:

- online adding new bill of unregistered designated merchants
- making online bill payment to unregistered designated merchants

Designated merchants refer to merchants which are classified as Banking and Credit Card Services, Securities Broker, Credit Services category and other pre-registration required merchants.

We look forward to providing you with good quality of service. Should you have further enquiries, please contact our Customer Service Hotline at 2828 8000.